

NEHS Tenant Exit Survey

Where are you moving?

- Public Housing
- Private Rental
- Family/Friends
- Other

Please indicate your assessment of the condition of the property when you moved in?

- Very good
- Good
- Satisfactory
- Unsatisfactory

Comments:

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Were maintenance issues dealt with in a:

- Timely & efficient manner
- Satisfactorily
- Unsatisfactorily
- N/A (did not have any maintenance issues while in the property)

Did you find the Tenancy Team:

Accessible/approachable	yes <input type="checkbox"/>	no <input type="checkbox"/>
Understanding	yes <input type="checkbox"/>	no <input type="checkbox"/>
Friendly	yes <input type="checkbox"/>	no <input type="checkbox"/>
Have good communication skills	yes <input type="checkbox"/>	no <input type="checkbox"/>

Comments:

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At the time of signing your lease was the information given to you by your Tenancy Worker clear and useful?

- Yes
- No

Did you gain a good knowledge of your rights & responsibilities as a tenant during your tenancy with NEHS?

- Yes
- No

Did you find the newsletter valuable?

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Comments:

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Overall, how would you describe your experience as a tenant with NEHS? (please give details)

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Do you have any suggestions on how to improve our service?

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