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**N**orth East Housing Service (NEHS) believes that everyone has a right to housing which is affordable, safe and of good quality .

**W**e aim to provide a confidential service which listens, respects, and responds to peoples' housing needs.

**N**orth East Housing Service provides two primary services:

- **Housing Information and Referral** which assists people experiencing housing difficulties or homelessness.
- **Property and Tenancy Management** of medium-term accommodation properties

## If you:

- Live in the North East area of Melbourne. This means the Council areas of Banyule, Darebin, Whittlesea and Nillumbik.
- Need help with housing or support issues.

## We can help with:

- Housing information, advice and referral to other community or government support services such as
  - gambling support services,
  - financial counsellors,
  - drug and alcohol services,
  - community health centres,
  - culturally specific services
  - the Office of Housing
- Locating possible emergency and short term housing options, e.g.
  - Crisis Accommodation Centres
  - Backpackers
  - Refuges
  - Low cost private hotels
  - Caravan Parks
- Applications for longer term low cost housing (e.g. community or public housing)
- Limited financial assistance when available with rent, bond, short term accommodation, essential whitegoods or removal costs.

**N**orth East Housing Service uses qualified on site and telephone interpreters when available. Please advise of the language you speak and we will book an Interpreter for your appointment.

تستعمل خدمة الإسكان في المنطقة الشمالية الشرقية، في الموقع وعبر الهاتف، خدمات مترجمين مؤهلين. الرجاء إعلامنا عن اللغة التي تتكلمها، وسنقوم بحجز مترجم من أجل موعدك.

東北區住房服務可能時會使用合格的現場和電話翻譯員。請說明您講哪種語言，以便我們為您的預約安排翻譯員。

Службата за домување North East Housing Service користи квалификувани преведувачи на лице место или по телефон кога е тоа можно. Ве молиме кажете ни кој јазик го зборувате и ние ќе организираме преведувач за вашиот состанок.

North Housing Service waxay isticmaalaan turjubaano aqoon leh oo goobta yimaada iyo kuwa khadka ku tarjuma marka la helli karo. Fadlan u sheeg luqada aad ku hadasho waxaanuna kuu raadinaynaa turjubaan waqtiga ballantaada.

Dịch vụ Gia cư North East luôn sử dụng thông dịch viên chuyên nghiệp có mặt tại chỗ và qua điện thoại nếu được. Xin cho chúng tôi biết quý vị nói ngôn ngữ nào và chúng tôi sẽ lấy hẹn với thông dịch viên cho cuộc hẹn của quý vị.

CONTACT THE  
HOUSING WORKERS  
FOR AN APPOINTMENT  
AT

# Preston

(servicing the Darebin, Banyule,  
Nillumbik and Whittlesea areas)

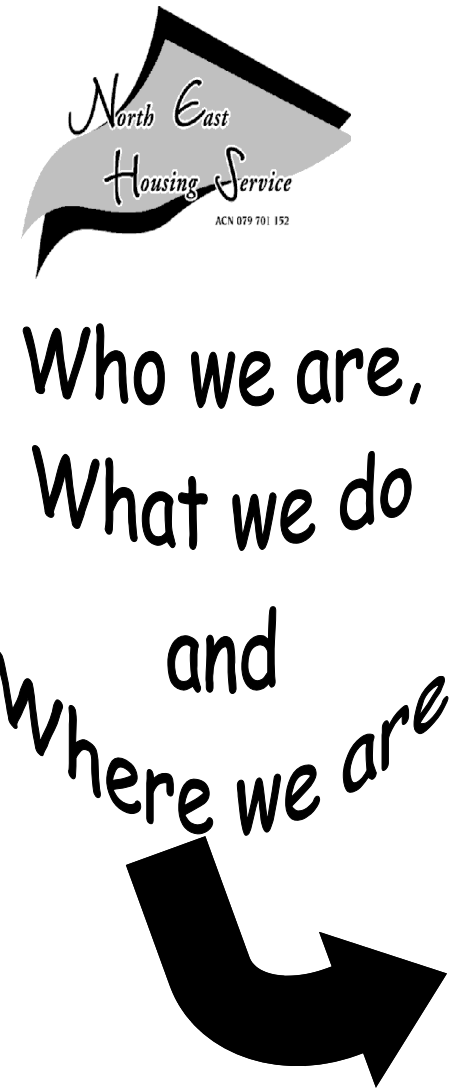
*North East Housing Service*

52-56 Mary Street Preston 3072

(Mel Ref: 18 F12)

Ph 9479 0700 Fax 9470 4400

Mon—Fri



ABN 54 079 701 152

Ground Floor, 52-56 Mary Street Preston Vic 3072  
Ph 9479 0700 Fax 9470 4400

[www.nehs.org.au](http://www.nehs.org.au)